

# Quality Assurance Policy

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It is the Policy of **JTN Technical Services Sdn. Bhd.** to provide quality technical and safety training through its Quality Management System ensuring continually improving effectiveness in accordance with ISO requirements.

## JTN Assurances:

- Education:** To ensure learning and development methods are in accordance with the current acceptable systems for adult learning.
- Performance:** To provide learning and development opportunities which encourage and motivate participants to attain a high level of performance.
- Communication:** To act as a link between industry and industry training organizations.
- Entrepreneurship:** To provide opportunities for learning and development external of safety training.

## JTN Responsibilities:

- To Shareholders:** To protect shareholders investment and endeavor to expand the company.
- To Employees:** To provide all employees with good working conditions conducive to effective performance and the quality delivery of objectives.  
To promote the development of human talent and provide equal opportunities to our employees in their various roles.
- To Customers:** To provide services which offer value in terms of cost and quality.
- To Society:** To conduct business as responsible corporate members of society, observing applicable laws of the country in which we operate giving due regard to safety and environmental standards and society aspirations.



**Neville Thomas**  
General Manager

**Rev. 07**  
**Effective Date: 25.06.2020**